



Uckfield Citizens Advice
Uckfield Library, Library Way
High Street, Uckfield
East Sussex, TN22 1AR

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20th June 2023

Dear Claire

I wanted to start by introducing myself, I am very excited to have joined Wealden Citizens Advice in October and have been so incredibly impressed by the hard work and dedication of the staff and volunteers. I would also like to say a big thank you to all at Long Man Parish Council for your continued support of the work we do. Your grant is invaluable to us to allow us to continue to support your residents to access free, independent and confidential advice in what has been a massively challenging year.

As you can imagine, the cost-of-living crisis has dominated much of our work, creating incredible demand on our service with clients experiencing very complex issues. Despite this, we have achieved some great results.



We have helped
over 3,700
clients....



..with more than
18,000 issues.



We have seen
a +211% increase
in energy cases



and foodbank
referrals are up by
+41%



We have
generated £1m in
improved financial
outcomes

In addition to these stark increases, we continue to support our clients primarily with their benefits and debts. We can all face problems that seem complicated or intimidating and we believe no one should have to face these problems without good quality, independent advice. As well as supporting thousands of people directly, we've also worked to advocate on their behalf, telling their stories and arguing for change to address issues which negatively impact on their lives.

I am, therefore, writing to Long Man Parish Council in support of a grant application of £300 towards the running cost of Wealden Citizens to ensure we continue to provide a service to your residents at a time that we appreciate is also very difficult for yourselves as well. We are an independent charity - we do not receive regular funding from national Citizens Advice or the Government and we are incredibly grateful Long Man Parish Council for all your support - we simply could not provide the help we do without you.

A black and white image of a handwritten signature, which appears to be "Jennifer Jadia".

Yours sincerely
Jennifer Jadia

CEO

Citizens Advice Wealden is an operating name of Wealden Citizens Advice Ltd. Charity Registration number 1090666. Company limited by guarantee. Registered number 04287877 England. Authorised and regulated by the Financial Conduct Authority FRN: FRN617789. Registered office: Uckfield Library, Library Way, High Street, Uckfield, East Sussex, TN22 1AR

In this/these parish/es we helped

Clients	28
Issues all	173

Top issues

Benefits & tax credits	42
Debt	34
Housing	15
Employment	14
Legal	14

Top 5 benefit issues

21 Personal independence payment	26
23 Council tax reduction	3
28 General Benefit Entitlement	3
99 Other benefits issues	3
01 Initial claim	2
07 Housing Benefit	2

Top 5 debt issues

09 Council tax arrears	6
49 Debt Relief Order	6
52 Breathing Space Moratorium	5
04 Fuel debts	3
08 Rent arrears - private landlords	2
10 Mag. Ct. - fines & comp ord. arrears	2
32 Debts to friends and family	2
99 Other Debt	2

Homelessness

03 Threatened homelessness	1
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Clients seen (parishes)



Gender



Ethnicity



Disabled or Long term health



Age group

